

## 2021 Life Teen Summer Camp Cancellation Policies

*In an effort to continue serving parishes to the greatest extent possible as the effects of the COVID-19 pandemic continue, we have modified our policies regarding existing credits from previously cancelled summer camp registrations. Additionally, we will be implementing the following cancellation policies for summer camp held in 2021.*

### Extension on Existing Credits

- The expiration date on all existing credits from previously cancelled weeks of camp has been extended to December 31, 2022.
  - This means you can use your existing credit for any Life Teen event, camp, resource, or subscription until the end of 2022.
  - As a reminder your credit is equivalent to the amount of money paid and is not specific to the event you were registered for or the number of spots you had registered for.
  - If you are unsure whether or not you have remaining credit or the amount of your credit, please contact Christie Kreikemeier at [christiek@lifeteen.com](mailto:christiek@lifeteen.com).

### Deposit Payments

- Deposit payments are due April 7. If you register after April 7 deposits are due within 2 weeks of registering your group.
  - This is necessary to secure your space at camp. Life Teen reserves the right to cancel any parish's registration if deposits are not received by the deadline.
- Deposit payments are non-refundable, but are eligible to become credit.
  - Deposit payments can be applied to the remaining balance if your group should drop spots.
  - If your entire group or individual members of your group are unable to attend camp, your deposit money paid for those registrations will become credit with Life Teen that can be used until the end of 2022.

### Final Balance Payments

- Final balance payments are due two weeks prior to your arrival to camp.
- If your entire group or individual members of your group are unable to attend camp, your final balance money paid for those registrations will become eligible for a refund with Life Teen.

### Additional Information

- You are welcome to use existing credit to cover deposit or final balance payments. The above policies apply whether you use existing credit or pay new money for your registrations.
- If, due to unforeseen circumstances, Life Teen cancels any event that your group is registered for, any deposits paid will become credit and any final balances will be eligible for a refund.
- Camp payments become non-refundable once campers have arrived and the week of camp has begun.

If you have additional questions, please contact Christie Kreikemeier at [christiek@lifeteen.com](mailto:christiek@lifeteen.com).