



Life Teen Steubenville Conferences Updated Policies for Summer 2020:

Deposit Payments

Since last summer's conferences, our team has been enthusiastically preparing for 2020 Life Teen Steubenville Conferences. Due to the investment required to prepare for these events and the expenses already incurred, we are not able to offer a refund of any deposit; however, we can honor your deposit amount by applying it towards a 2021 Steubenville Conference or as a credit towards another Life Teen offering as indicated below.

Deposits are non-refundable and will automatically be applied to next year (2021) for the same event you are currently registered for. When 2021 registration opens, you will need to register for that event. Once you have registered, Life Teen will apply the deposit amount from 2020 to your 2021 registration. You do not need to contact us to have this done.

Alternatively, groups also have the option to apply their deposit in one of the following ways:

- Credit towards another Life Teen Event or Camp in 2020/2021
- Payment applied to Life Teen Subscription/Resource
- General tax deductible donation to Life Teen

Balances may be split and applied across multiple options. If you would rather your deposit be used in one of the three ways listed above, please email Mary Zitelli (mzitelli@lifeteen.com). You must contact her no later than August 1st to choose one of the options above.

Final Balance Payments

Groups who have made their final balance payments, amounts above the deposit amount, may choose to handle their balances in the following ways:

- Request a refund
- Credit Steubenville 2021
- Credit towards another Life Teen Event or Camp 2020/2021
- Payment applied to Life Teen Subscription/Resource
- General tax deductible donation to Life Teen

Balances may be split and applied across multiple options. If you choose to request a refund, due to the current circumstances, the refund process will take place over the next 6 months. We appreciate your patience as we work through the logistics of groups receiving refunds, and we will be in contact to let you know when you can expect to receive your refund.

Please reach out to Mary Zitelli (mzitelli@lifeteen.com) no later than May 31st to confirm which option you would like to choose regarding final balance payments.